CASE STUDY HAMPSHIRE COUNTY COUNCIL

Maintenance / Reactive Repairs / Live Environment / Local Authority



KEY INFORMATION

PROJECT VALUE
£2m per year

START DATE
August 2017

COMPLETION DATE
November 2021

CONTRACT TYPE
Term Maintenance







Hampshire County Council | Asset Maintenance

The Objective

Provision of reactive repairs and planned maintenance services to over nine hundred Council and school buildings located across the East of Hampshire. Assets include a number of high profile sites including the County Council's Head Office complex in Winchester as well as schools, museums, libraries, care homes, country parks, fire and police facilities.

The Solution

During mobilisation Mountjoy arranged the TUPE transfer of staff from the previous contract as well as setting up local recruitment open days to attract staff from the area to apply for vacant positions.

A local office was set up in Winchester from where the direct team of operatives and call handlers are based; members of the Council are also welcome to hot desk. Mountjoy provides a full helpdesk service, 24/7 reactive repairs and minor building works covering a range of trades including carpentry, plumbing, roofing, decorating, glazing, fencing and paving.