CASE STUDY CHICHESTER DISTRICT COUNCIL



Maintenance / Housing / Voids / gas servicing



Chichester District Council | Housing Maintenance, Void Works, and Major Works

In 2023, Mountjoy was successfully awarded a £100k per annum contract with Chichester District Council to provide responsive maintenance, void property works, and major works to 64 residential properties owned by the council.

The contract was mobilised in August 2023, and began on the 1st September 2023 for an initial three-year period with an option to extend the contract following this initial period, for up to two years.

The contract is delivered via our Hampshire Hub Team, a small team based in our Portsmouth office who provide building maintenance and minor project works to a small number of clients in Hampshire.

Overseen by our Regional Contract Manager and a dedicated Project Manager, the team is comprised of a Supervisor, a Service Manager and an Administrator who will manage our in-house Helpdesk, and 7 Multi-Trade Operatives. The team is supplemented by trusted subcontractors who will aid us throughout the contract.

Works involved in the contract include:

- Responsive Maintenance (including emergency works ordered during normal working hours)
- · Out of hours emergency works
- Major works
- · Gas appliance servicing and maintenance
- · Void property works
- · Void property inspections
- Technical inspections

Of the 64 council properties, 61 are Temporary Housing bedsits and flats. Where properties are occupied during the works, Mountjoy ensure to plan works effectively to ensure the safety of all residents, and high levels of customer satisfaction. Client

KEY INFORMATION

PROJECT VALUE £100k per annum

START DATE September 2023

COMPLETION DATE August 2026

CONTRACT TYPE NHF Minor Form of Contract Rev 3





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communication is key to this contract, with many appointments for repair work to properties being made directly through the council.

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